

The Steps in Developing a ISO 9001 Quality System

Responsibility

- Management Commitment (5.1)
- Organisational Purpose and Policy (5.3)
- Customer Requirements (5.2)
- Organisational Objectives (5.4.1)

Planning

- Planning (5.4)
 - Quality Objectives (5.4.1)
 - Management System (5.4.2)
- Processes Needed to Meet Objectives
 - Management System Processes (4.1)
- Sequence and Interaction
 - Product Realisation (7.0, 7.1)
 - Customer (7.2)
 - Design and Development (7.3)
 - Purchasing (7.4)
 - Production and Service (7.5)
 - Control of Monitoring and Measuring Devices (7.6)
 - Measurement Analysis and Improvement (8.0)
 - Responsibility, Authority and Communication (5.5)
 - Management Review (5.6)
- Resources (6.0)
 - Human Resources (6.2)
 - Infrastructure (6.3)
 - Work Environment (6.4)
- Documentation Requirements (4.2)

Communication

- Quality Manual
 - Procedures
 - Records
 - Resources
 - Information
 - Document Control
 - Monitor
 - Measure
 - Analysis
 - Continual Improvement
 - Implementation

Compliance

- Quality Control
- Audit

